

## **A warm welcome**

**Cleaning, Disinfection and Hygiene within Hotels**

# A warm welcome

Its time to open up to a world that has changed.

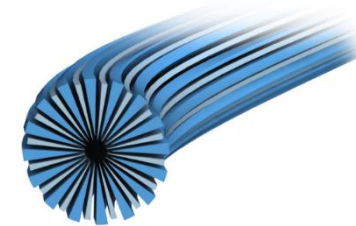
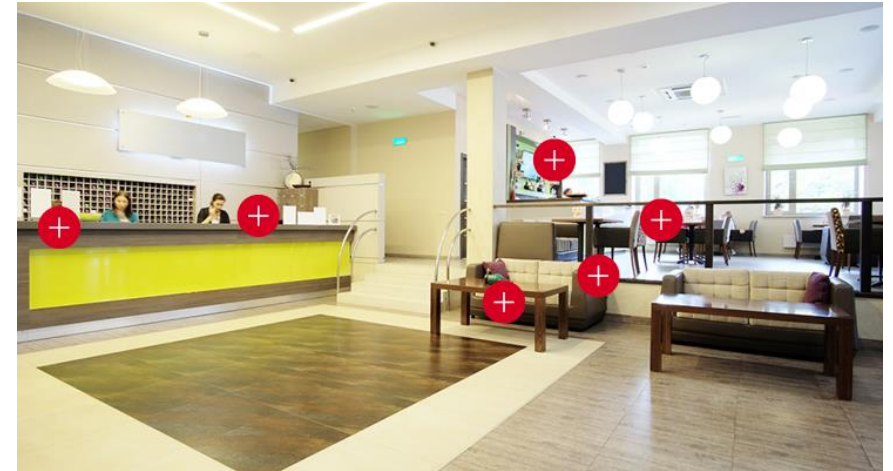
Expectations now include the security of a hygienically clean environment from the lobby through to the kitchens.

Now is the time to update your cleaning methods, processes and products.

By placing special attention on the most frequently touched areas you give guests added visual assurances they are staying in a clean environment.

At Vileda Professional we can support the process by arranging a site visit to discuss a range of topics including:

- General Cleaning Guidelines
- The importance of cleaning in the disinfection process
- Which cleaning method is hygienically right for you
- Benefits of colour coded cleaning products
- Quality you can trust



### MicronQuick

Instructions for use

**MicronQuick**

- Made from *fine microfibre* for superior cleaning performance
- Very efficient removal of dirt and stains on other surfaces
- 95.9% bacteria and germs removal (certified by independent test institute)
- Excellent choice for disinfecting windows
- Superior washing resistance for daily housekeeping
- Ideal for pre-preparation methods - saves chemicals, water and time

- 1. Fold cloths**  
Take 20 cloths  
Fold each cloth 3 x and stack on top of each other
- 2. Place folded cloths into bucket**  
Place stack of 8 cloths into the 5 litre bucket
- 3. Dose the cloths**  
Measure water/solution in measuring cup (see table)  
Pour half of the water evenly over the cloths
- 4. Turn cloths over**  
Turn cloths over and place back into 5 litre bucket
- 5. Dose with remaining water/solution**  
Pour the remaining half of the water/solution evenly over the cloths
- 6. Distribute solution evenly**  
Tip: Gently knead the side of cloths to distribute the moisture evenly over all cloths

Recommended solution per cloth			
cloth	water	cloth	water
1	30 ml	11	510 ml
2	60 ml	12	540 ml
3	90 ml	13	570 ml
4	120 ml	14	600 ml
5	150 ml	15	630 ml
6	180 ml	16	660 ml
7	210 ml	17	690 ml
8	240 ml	18	720 ml
9	270 ml	19	750 ml
10	300 ml	20	800 ml

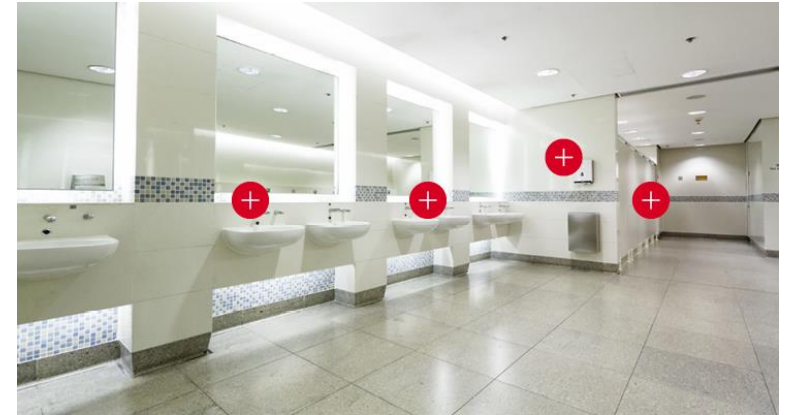
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Freudenberg  
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# General cleaning guidelines

As sites re-open, it is important to read through and **update your cleaning routine**:

- Check protocols and cleaning plans are up to date
- Identify and educate all staff of 'frequently touched surfaces' and increase cleaning frequency
- Ensure all staff are cleaning as instructed and following the cleaning plans.
- Check the cleaning tools are the correct professional tools for the tasks required.
- After use thoroughly clean or if required, disinfect all cleaning tools ready for next use.



**MicronQuick**  
Instructions for use

**MicroQuick**

- Made from **Acetate** for superior cleaning performance
- Very efficient removal of fatty dirt even on shiny surfaces
- 99.9% bacteria and germs removed (certified by independent test institute)
- Endless fibres for the best cleaning results
- Superior washing resistance for daily handling
- Ideal for pre-preparation methods - saves chemicals, water and time

**1. Fold cloths**

Take 20 cloths  
Fold each cloth 3 x and stack on top of each other.

**2. Place folded cloths into bucket**

Place stack of 8 cloths into the 5 litre bucket

**3. Dose the cloths**

Measure water/solution in measuring cup (see table).  
Pour half of the water evenly over the cloths.

**4. Turn cloths over**

Turn cloths over and place back into 5 litre bucket

**5. Dose with remaining water/solution**

Pour the remaining half of the water/solution evenly over the cloths.

**6. Distribute solution evenly**

Tip: Gently knead the pile of cloths to distribute the mixture evenly over all cloths.

cloth	water	cloth	water
1	50 ml	11	500 ml
2	90 ml	12	900 ml
3	90 ml	13	380 ml
4	170 ml	14	420 ml
5	180 ml	15	480 ml
6	180 ml	16	480 ml
7	220 ml	17	520 ml
8	450 ml	18	560 ml
9	270 ml	19	570 ml
10	300 ml	20	600 ml

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# General cleaning guidelines

As sites re-open, it is important to read through and **update your cleaning routine**:

- Pay attention to hand hygiene, if needed give training on how to wash or disinfect hands
- Pay attention to personal protective equipment like e.g. masks, gloves and safety glasses
- Use websites to check all protocols and guidelines are in line with official authorities.

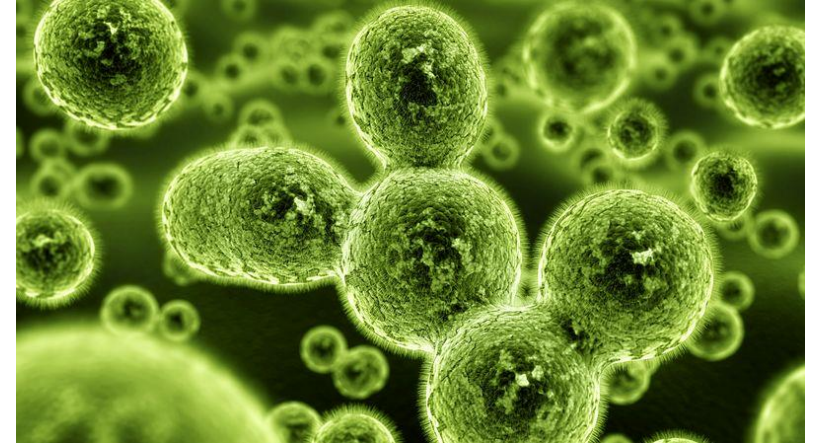
# No proper disinfection without cleaning

All surfaces have millions of microorganisms on them

In the majority of circumstances, normal cleaning methods are sufficient

There is no proper disinfection without cleaning, for increased results:

- Use quality, professional cleaning products with proven bacteria removal
- VP range of mops and cloths proven up to 99.99% removal of bacteria
- Use detergents or disinfectants where recommended
- Follow cleaning plans and protocols
- Consult an infection prevention professional if needed



**MicronQuick**  
Instructions for use

**Benefits**

- Make the most of your mop for superior cleaning performance
- Very efficient removal of heavy dirt stains on stone surfaces
- 99.99% bacteria and germs removal on floors by independent test results
- Endless fibres for the best cleaning results
- Superior mopping technique for deep penetration
- Ideal for pre-preg action methods - steam, steam/acid, water and lime

**1. Fold cloths**

Take 20 cloths  
Fold each cloth 3 x and stack on top of each other

**2. Place folded cloths into basket**

Place stack of 6 cloths into the 3 litre bucket

**3. Dose the cloths**

Measure water solution in measuring cup (see table)  
Pour half of the water evenly over the cloths

**4. Turn cloths over**

Turn cloths over and place back into 3 litre bucket

**5. Dose with remaining water/solution**

Pour the remaining half of the water/solution evenly over the cloths

**6. Distribute solution evenly**

The cloths spread the pile of cloths to ensure the solution evenly over all cloths

Recommended solution per cloth			
Cloth	Water	Cloth	Water
1	50 ml	11	300 ml
2	60 ml	12	350 ml
3	70 ml	13	400 ml
4	80 ml	14	450 ml
5	90 ml	15	500 ml
6	100 ml	16	550 ml
7	110 ml	17	600 ml
8	120 ml	18	650 ml
9	130 ml	19	700 ml
10	140 ml	20	750 ml
11	150 ml	21	800 ml
12	160 ml	22	850 ml
13	170 ml	23	900 ml
14	180 ml	24	950 ml
15	190 ml	25	1000 ml

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# No proper disinfection without cleaning

Using Vileda Professional microfiber mops/cloths + disinfection chemicals = double your protection



**High quality  
Microfiber cleaning products**



**Disinfectants**



**Hygienically  
clean surfaces**





# Benefits of colour coding

Colour coding cleaning is the process of assigning colours to almost all cleaning products and their areas of use within a site.

Implementing colour coding:

- Simplifies training
- Provides supervisor/client oversight
- Bridges language barriers
- Is proven to reduce cross contamination

The key is that all staff understand the policy used in your site.

## Hospital example

<b>BLUE</b> General areas including wards, departments, offices	<b>RED</b> Bathrooms, showers, toilets, basins
<b>GREEN</b> catering departments, ward kitchen areas	<b>YELLOW</b> isolation areas

## Hotel example

<b>BLUE</b> Low risk areas such as lobbies, receptions	<b>RED</b> Toilets, urinals, shower rooms and bathrooms
<b>GREEN</b> General food and bar use, including dining areas	<b>YELLOW</b> Disinfection applications

# Quality you can trust

At Vileda Professional quality and performance claims are essential.

- Our plants and products are regularly subjected to external certifications
- Only respected external research institutes like the Hohenstein Institute, BMA Labor are used to quality test products and manufacturing plants

Examples include:

- MicroOne Premium Mops: BMA 99,99% Bacteria Removal
- MicronQuick & MicroTuff Swift: 99.86% Virus Removal
- Nordic Swan
- ISO Certified Production plants based in Europe
- PSV recycled certification

The consistent high quality of Vileda Professionals products offer you solutions you can trust.



HOHENSTEIN





# Virus removal

Vileda Professional cloths remove 99.86% of bovine corona virus from surfaces

Using a test based on EN 16615 (4-field-test) both MicronQuick and MicroSolo cloths soaked with 40 mL purified water achieved a 99,86 % (log 2.88 ) virus reduction (bovine coronavirus BCoV) with no detectable residual virus.



## MicronQuick

Our MicronQuick wipe is made from revolutionary microfibres, achieving superior cleaning performance even into microscopic structures.

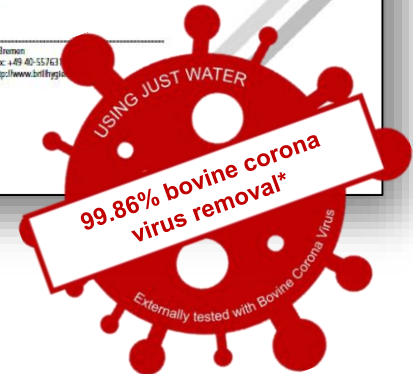
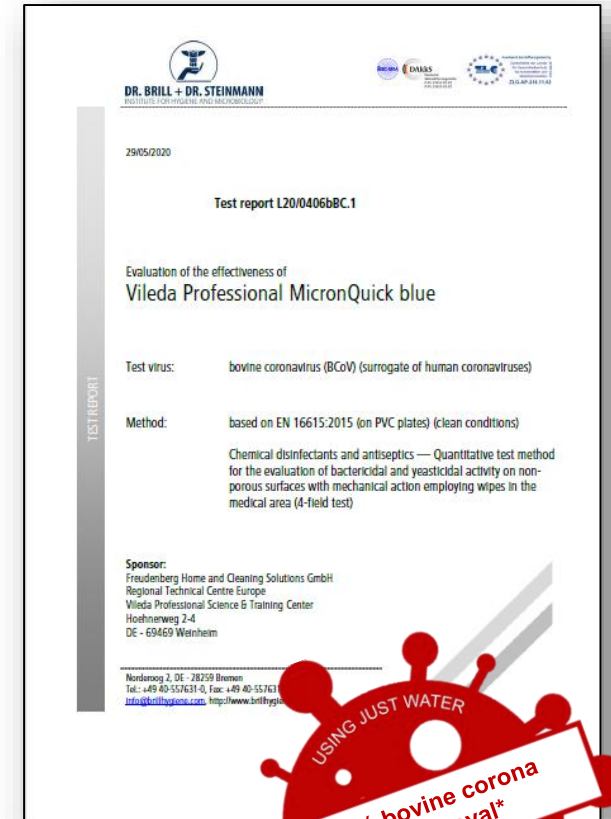
- Made from finest microfibres for superior cleaning performance
- Very efficient removal of fatty dirt even on shiny surfaces
- 99.99% bacteria and germs removal certified by independent test institute
- 99.86% virus removal tested by an external institute
- Ideal for pre-preparation methods – saves chemicals, water and time



## MicroTuff Swift

MicroTuff Swift performs highly on all kinds of surfaces through extra-fine microfibres in combination with an increased volume. Good and efficient absorbency for everyday use

- Made from extra-fine microfibres for very high cleaning performance
- 99.86% bovine corona virus removal tested by an external institute
- High absorbency for extensive spill removal
- High particle pick-up through increased thickness
- Long product life cycle



# Which cleaning method is hygienically right for you?

Significant hygiene improvements can be achieved by implementing the correct cleaning method

Understanding the risk level of your site is a starting point:

**Higher Risk:** Hotels, Bars, Restaurants, Gyms, Airports.

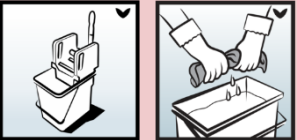



Large turnover of visitors, often from multiple countries and visit even if unwell.

**Medium Risk:** Education, Offices.

Lower number of visitors, semi-public and therefore easier to control

# Which cleaning method is hygienically right for you?

Understanding the main types of cleaning methods is important as not all methods work in every site and situation:

Method	Process	Hygiene Level
<b>Bucket / Bucket &amp; Press</b> 	<ul style="list-style-type: none"> <li>• Bucket of cleaning solution is made up</li> <li>• Cloth/mop is dipped into solution and wrung out</li> <li>• Cloth/mop is used to clean surface and returned to bucket</li> <li>• Cloth/mop used many times in different areas</li> </ul>	<ul style="list-style-type: none"> <li>• Low: Strongest risk of cross contaminating</li> <li>• Same cloth/mop used in many areas, passing contaminants between areas</li> <li>• Dirt released from cloth/mop after use into bucket contaminating cleaning solution</li> </ul>
<b>Spray</b> 	<ul style="list-style-type: none"> <li>• Cloth/mop or surface directly sprayed with solution</li> <li>• Surface wiped clean</li> <li>• Next area sprayed and wiped clean</li> <li>• Cloth/mop mostly used many times in different areas (but can be clean cloth/mop per room)</li> </ul>	<ul style="list-style-type: none"> <li>• Medium: intermediate risk of cross contamination</li> <li>• Spray bottle ensures no dirt released into cleaning solution used in next area</li> <li>• Spray bottle/canister can become contaminated when emptying and refilling</li> <li>• Often same cloth/mop used in many areas, passing contaminants between areas</li> </ul>
<b>Pre- Prepared, washable</b>  <p>350-400ml / mop</p>	<ul style="list-style-type: none"> <li>• Multiple clean cloths/mops placed into bucket and dosed with cleaning solution or only cold water</li> <li>• Each cloth/mop used to clean one area and then put into laundry</li> <li>• A clean cloth/mop used to clean the next area</li> </ul>	<ul style="list-style-type: none"> <li>• High: Very low risk of cross contamination</li> <li>• A clean cloth/mop used in each area</li> <li>• No central solution bucket</li> <li>• Reduced or no detergent residue at all, less risk of building a bio-film</li> </ul>
<b>Single Use</b> 	<ul style="list-style-type: none"> <li>• Each mop or cloth moistened with detergent solution or only cold water Individually or in a batch</li> <li>• Each cloth/mop used to clean one area and then disposed</li> <li>• A clean cloth/mop used to clean the next area</li> </ul>	<ul style="list-style-type: none"> <li>• Highest: Extremely low risk of cross contamination</li> <li>• A clean cloth/mop used in each area</li> <li>• No central solution bucket</li> <li>• Reduced or no detergent residue at all, less risk of building a bio-film</li> <li>• No laundry logistics, less cross contamination risks</li> </ul>

All Vileda Professional experts can advise on how changes to the process used will improve hygiene across your site

**Frequently touched areas**

# Hotel Foyers

Alongside general cleaning processes special attention should be placed on the most frequently touched areas

Without being able to cover all contact points the most common are:

- Handles
- Tables and chairs
- Touch Screens/POS screens
- Coffee and vending machines
- Lift/Elevator buttons
- Staircase and escalator handrails
- Public phones

To reduce the risk of transmission these surfaces should be cleaned more frequently



# Public washrooms

Alongside general cleaning processes special attention should be placed on the most frequently touched areas

Without being able to cover all contact points the most common are:

- Handles and door locks
- Toilet push plates & handrails
- Sink taps
- Soap & tissue dispensers (if not touchless)
- Hand Dryer (if not touchless)
- Feminine hygiene depositories
- Baby changing stations

To reduce the risk of transmission these surfaces should be cleaned more frequently





# Staircases

Alongside general cleaning processes special attention should be placed on the most frequently touched areas

Without being able to cover all contact points the most common are:

- Handrails
- Switches
- Door security controls
- Door handles
- Elevator buttons

To reduce the risk of transmission these surfaces should be cleaned more frequently



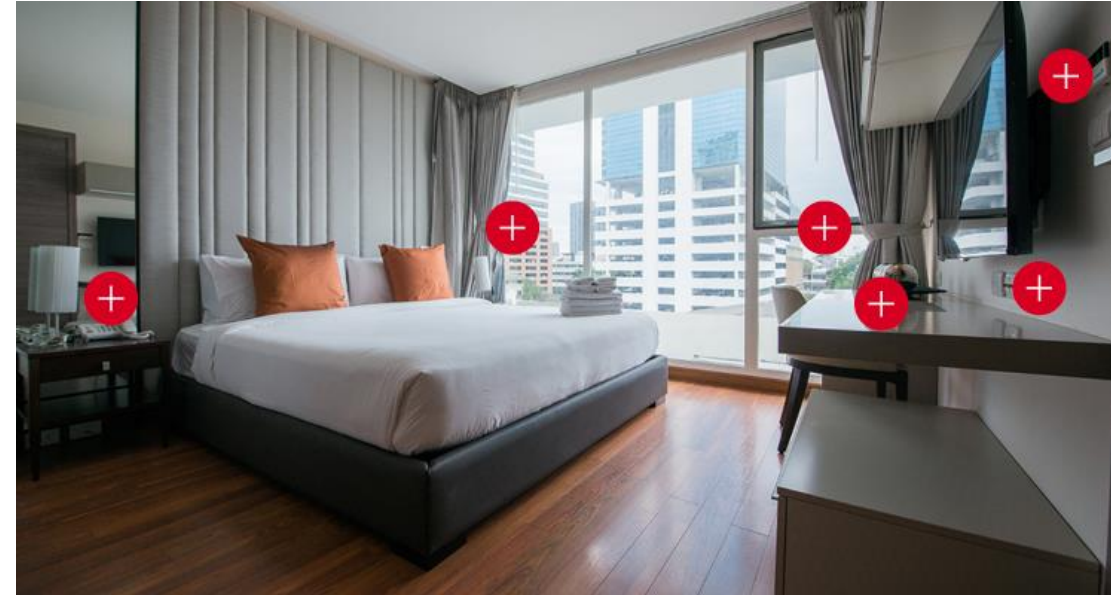
# Hotel Rooms

Alongside general cleaning processes special attention should be placed on the most frequently touched areas

Without being able to cover all contact points the most common are:

- Handles (door, wardrobe etc.)
- Light switches and temperature/AC control
- TV remote control
- Hairdryer
- Safety deposit box
- Phones
- Pens, menus, advertising books
- Pull chords for curtains
- Iron and ironing boards

To reduce the risk of transmission these surfaces should be cleaned more frequently



# Hotel Bathrooms

Alongside general cleaning processes special attention should be placed on the most frequently touched areas

Without being able to cover all contact points the most common are:

- Handles and door locks
- Toilet push plates & handrails
- Shower doors and lever
- Taps and plugs
- Toiletries
- Feminine hygiene depositories

To reduce the risk of transmission these surfaces should be cleaned more frequently



# Kitchens

Alongside general cleaning processes special attention should be placed on the most frequently touched areas

Without being able to cover all contact points the most common are:

- Handles and door locks
- Push buttons for operating equipment (ovens etc.)
- Dispenser handles and plates (i.e. drinks machines)
- Taps, sink, handwashing areas
- Hand towel dispensers
- Refrigerator/Freezer handles and drawers
- Cooking utensils and equipment (e.g. knives, chopping boards etc.)
- Order machines
- Ice scoops, service bells

To reduce the risk of transmission these surfaces should be cleaned more frequently





# Restaurants

Alongside general cleaning processes special attention should be placed on the most frequently touched areas

Without being able to cover all contact points the most common are:

- Menus and holders
- Condiments (salt, pepper, ketchup)
- Food trays
- Counters (bar, entrance, etc.)
- Tables and chairs
- Payment/card reader
- Touch Screens/POS screens
- Coffee & drinks machines

To reduce the risk of transmission these surfaces should be cleaned more frequently



# Gyms

Alongside general cleaning processes special attention should be placed on the most frequently touched areas

Without being able to cover all contact points the most common are:

- Drinks fountains
- Machine hand grips, handles and touch screens
- Equipment seating and backrests
- Paper towel dispensers
- Yoga floor mats
- Bars and dumbbell grips

To reduce the risk of transmission these surfaces should be cleaned more frequently





# Swimming pools / sauna areas

Alongside general cleaning processes special attention should be placed on the most frequently touched areas.

Without being able to cover all contact points the most common are:

- Handles
- Shower controls
- Lounge chairs and tables
- Sauna water bucket handles
- Lockers
- Handrails

To reduce the risk of transmission these surfaces should be cleaned more frequently



# Staff Rooms

Alongside general cleaning processes special attention should be placed on the most frequently touched areas

Without being able to cover all contact points the most common are:

- Door handles
- Coffee machines, microwave and dishwashers
- Cooking utensils and equipment (e.g. knives, chopping boards etc.)
- Taps
- Tables and chairs
- Lockers

To reduce the risk of transmission these surfaces should be cleaned more frequently



# Recommended solutions

# Recommended solutions



## UltraSpeed Pro

The best performing flat mop bucket and press system on the market. It is so easy to use it needs no training and is adaptable to suit all sites. Outperforms bucket-and-press systems in all areas:

- Cleans over 750 m<sup>2</sup>\* per hour
- High-performance press – drier floors reducing slip hazards
- Hygienic – no hand contact with mops or cleaning solution
- Easy to use – no training required
- Compact – small footprint for space saving storage
- Ergonomic – lightweight, no bending to wring



## SprayPro

Professional, ready-to-use spray floor cleaning. Just fill the handle with water and you have everything you need to clean hard flooring and staircases in one easy-to-use unit.

- Compatible with all Vileda Professional frames
- Easy to store
- No training required

# Recommended solutions



## VoleoPro

With a footprint of 0.5 m<sup>2</sup> VoleoPro is the compact, ideal solution when space is tight. Its unique design and numerous intelligent functions make VoleoPro the business card for efficient professional cleaning performance.

- Compact trolley with a footprint of 0.5 m<sup>2</sup>
- Easy to manoeuvre and store
- Quick and easy to assemble
- Foldaway Bin Bag Lid incl. integrated cleaning plan holder
- Ergonomic inclined push unit
- Swivel front castor with break and roller bearing.



## Origo 2

The new Origo 2 is the most innovative cleaning trolley Vileda Professional has ever built. This new generation ensures improved hygiene, higher efficiency, greater safety for users and sites as well as full integration of tablets and digitally aided cleaning devices.

- Compatible with all Pre-Prepared and Bucket and Press systems
- Fully lockable doors and top lids
- Optional recycled bucket and boxes
- Separable satellite trolleys
- Unique in lid tablet/pad storage solution
- Configure your own in the online creator

# Recommended solutions



## MicronQuick

Our MicronQuick wipe is made from revolutionary microfibres, achieving superior cleaning performance even into microscopic structures.

- Made from finest microfibres for superior cleaning performance
- Very efficient removal of fatty dirt even on shiny surfaces
- 99.99% bacteria and germs removal certified by independent test institute
- 99.86% virus removal tested by an external institute
- Ideal for pre-preparation methods – saves chemicals, water and time



## MicroTuff Swift

MicroTuff Swift performs highly on all kinds of surfaces through extra-fine microfibres in combination with an increased volume. Good and efficient absorbency for everyday use

- Made from extra-fine microfibres for very high cleaning performance
- 99.86% bovine corona virus removal tested by an external institute
- High absorbency for extensive spill removal
- High particle pick-up through increased thickness
- Long product life cycle





# Recommended solutions



## **Breazy**

Breazy is our semi-disposable wipe with a unique wave structure for excellent particle pick-up capabilities

- Contains microfibres for good cleaning performance
- 99.9% bacteria and germs removal certified by independent institute
- Good and efficient absorbency for everyday use
- Very high volume touch
- Superior dirt storage capacity due to patented 3D structure



## **MicroOne**

The single-use MicroOne wipes are designed for safe and easy pre-preparation and hygienic handling.

- Made from extra-fine microfibres for very high cleaning performance
- Efficient removal even of fatty dirt
- 99.9% bacteria and germs removal certified by independent institute



## **MicroRoll**

The single-use MicroRoll wipe provides lint-free cleaning results through our endless microfibre technology.

- Made from extra-fine microfibres for very high cleaning performance
- Efficient removal even of fatty dirt
- 99.9% bacteria and germs removal certified by independent institute
- Can be used with our Roll Dispenser for greater convenience



# Recommended solutions



## PVA Micro

Our most successful microfibre wipe PVAmicro achieves streak-free cleaning results with only one-step through a unique coating technology.

- Made from extra-fine microfibres for very high cleaning performance
- Advanced efficiency in the removal of fatty dirt for brilliant results
- Maximum absorbency for time-efficient cleaning of large areas
- Very quick and easy to rinse, no particles or hair stay in the wipe
- High coverage performance due to homogenous water release



## Multipurpose

Natural latex glove suitable for all-round cleaning tasks. Available in 4 colours.

- High durability natural latex glove offering excellent cost efficiency and high anatomical comfort in use
- Good chemical resistance against detergents and cleaning chemicals
- Pure cotton flock lining for comfort in use
- Colour-coded for maximum safety in fulfilling hygiene requirements
- CE Cat. III
- Can be considered as protective against micro-organisms and viruses\*



Please get in touch with us  
to find the products suitable for your needs.

Thank you